

Manufacturer's warranty

The digital drums from GEWA are characterized by the highest quality standards. In order to preserve your enjoyment of your instrument for a longer period of time, we, as the manufacturer, provide the following manufacturer's warranty, independent of the seller's statutory warranty obligations.

This guarantee is an additional, independent guarantee promise. In the event of defects in the purchased item, you can therefore assert your statutory warranty claims against the seller for subsequent performance, withdrawal, reduction of the purchase price, damages or reimbursement of expenses in accordance with §437 of the German Civil Code (BGB) without restriction, irrespective of the occurrence of the warranty case and the claim under the warranty.

Declaration of guarantee

GEWA guarantees for a warranty period of 2 years from date of purchase of the newly manufactured product (first purchase) independent of the legal warranty claims, that digital drums of the series

G5

G9

will be free from defects in material or workmanship.

Defects that are not due to defects in material or workmanship are not covered by the warranty. This applies in particular to defects and damage caused by improper use (e.g. non-compliance with the given storage, standing or usage specifications as well as the cleaning and maintenance instructions or the connection of an unsuitable power cable or external device) external influences (e.g. fire, water or lightning strike), external intervention by a person not authorized by the manufacturer (e.g. by an attempted repair),

Wear parts, e.g. mesh heads, pedals are excluded from the warranty.

Extension of the guarantee period

For the before mentioned digital drums purchased from a GEWA dealer, we will extend this manufacturer's warranty to 5 years from the date of initial purchase if you return the product within six months from the date of purchase at

www.gewadrums.com/en/service/warranty

register the product.

Warranty Services

During the guarantee period, devices having material and/or manufacturing deficiencies will be, according to our decision, repaired free of charge or substituted by an instrument that is comparable, at least of equal value. The devices taken on in case of a substitution and the parts of devices we have removed in case of a repair will become our property.

This guarantee covers neither deinstallation nor installation costs, nor does it cover the costs and risks involved with the transport of your product to the dealer or to our authorized service

partner. The guarantee service will neither result in an extension of the guarantee period nor will it initiate a new guarantee. The guarantee continues to be valid until the expiry date calculated on the basis of the sales receipt (first purchase).

Claiming guarantee

If you wish to claim the guarantee, please contact the dealer whom the product was purchased from, directly following detection of the deficiency.

Should no dealer be available, please search our website for an authorized service partner in your vicinity or turn to our Support department directly.

Guarantee services shall be carried out only if you advise us of the deficiency within the guarantee period, submitting the original invoice and/or the sales receipt (indicating purchase date, denomination of the model and name of the dealer) together with a detailed description of the deficiency.

Guarantor

The guarantee described above is given and shall be complied with by

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